

Self-Exclusion Policy

While subscription-based society lotteries as an activity offer a low risk of problem gambling, Greenpeace and PPL recognise that some players are unable to enjoy participation in such activity and that being a low-risk activity does not preclude the possibility of an at-risk individual participating in a lottery. PPL operates a self-exclusion policy - a formal process whereby we cease to allow participation in the lottery

To self-exclude please send an email to our ELM (Postcode Lottery Limited, operating as People's Postcode Lottery) at info@postcodelottery.co.uk with 'self-exclusion' in the title, and include your full name and address including postcode.

Our ELM shall mark your record accordingly within 2 working days of receipt of your self-exclusion notification. They will hold your details on a register to ensure that you aren't entered into any future draws and that neither we nor they will send you any promotional material.

If you have purchased tickets in our lottery, and subsequently send our ELM a self-exclusion notification, your subscription will be cancelled immediately and any subsequent draws which have not been promoted and for which payment has been received will be refunded up to a maximum of £10 per monthly subscription. You will not be entitled to any winnings against future draws for which participation has been revoked following self-exclusion notification.

Period of exclusion

The minimum period of exclusion is 6 months. If you would like to enter our lottery again after this period you can call our EML helpline on 0808-10•9•8•7•6•5 (free phone).

Required information

In requesting self-exclusion, you agree to provide full and accurate personal details, now and in the future, so as to ensure that our ELM is able to restrict your access to their services.

Your responsibilities

If you do choose to self-exclude we and our ELM will use all reasonable endeavours to ensure we comply with your self-exclusion. However, in agreeing to self-exclude you accept that you have a parallel undertaking not to seek to circumvent the self-exclusion.

Accordingly, neither our ELM (PPL) nor War Child UK has responsibility or liability for any subsequent consequences or losses howsoever caused, that you may suffer or incur if you commence or continue gambling by providing misleading, inaccurate or incomplete details or otherwise seek to circumvent the self-exclusion agreed.

Support available

If you are worried about your gambling or that of someone close to you, [GambleAware](#) can provide support and information. GambleAware (0808 8020 133) provides information to help people make informed decisions about their gambling. They are open 8 am to midnight, seven days a week.

Unsolicited mail

If you wish not to receive any unsolicited mail you can register yourself with the UK's Mailing Preference Service,

and you will no longer receive such post.

Review

This policy will be reviewed annually

Date: November 2020